BSES Yamuna Power Limited
Shakti Kiran Building, Karkardooma
Delhi - 110032, India
Tel.: +91 11 3009 9999
Fax: +91 11 3999 9403
www.bsesdelhi.com

Ref No: RA/12-13/BYPL/ 399

Date: 16th May 2013

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices.

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Sir/Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the period of April 2013 are being submitted herewith (enclosed as Annexure – 1).

Thanking You
Yours faithfully,

For **BSES Yamuna Power Ltd.**

Rajul Agarwal
Head Regulatory (BYPL)

Encl: As above

DERC RECEIVED 16/5/12

Schedule–II

Overall Standard of performance of April'13

BSES *Yamuna Power Limited*

Sr No	Service Area	Overall Standard of Performance	April 13		Total cases Received/ Reported (A)	Standard of Performance achieved (C)
			Within Specified Time Limit	Above Specified Time Limit		
1	Normal fuse-off calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	24988	72	25060	99.71%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	473	0	473	100.00%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	1	0	1	100.00%
4	Period of Scheduled Outage					
	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	144	0	144	100.00%
	Restoration of supply by 6:00 PM		141	3	144	97.92%
5	Continuity Indices					
	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.09914			
	SAIDI		0.14048			
	MAIFI		0.00025			
6	Percentage Billing Mistakes	Not exceeding 0.2%	110	0	945401	0.01%
7	Percentage Faulty Meters	Not exceeding 3%	618	0	1303866	0.05%